



Fresh. Canned. Dried. Frozen.
It's **HIP** to be healthy!

How to perform a HIP transaction

Your EBT machine has been reprogrammed and will now display two screens when conducting a SNAP purchase. The first screen is the one you are familiar with and reads "Food Stamp Purchase." The new screen reads "HIP Purchase."

Step 1: Enter the total amount for the SNAP purchase like you normally do, and then press enter.

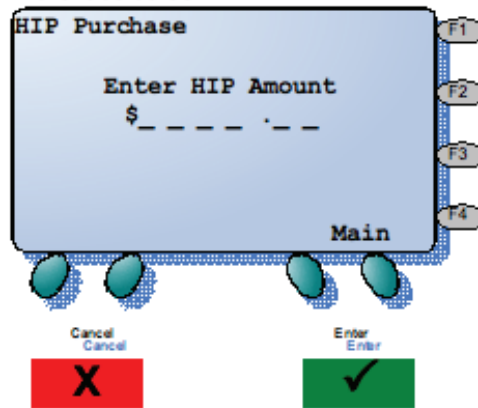
Step 2: Immediately after a new screen will appear that reads, "Enter HIP amount". Note that now this screen will always come up for a SNAP transaction.

Step 3: If your client does not present themselves as a HIP participant, enter "0", and the "enter PIN" screen will appear to finish the transaction.

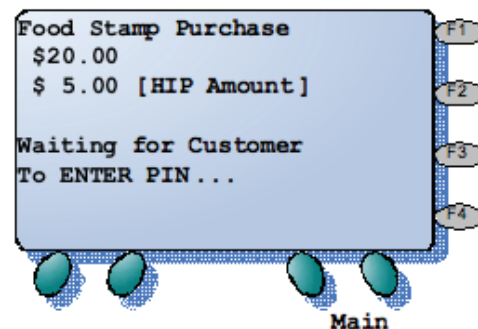
Step 4: If your client presents themselves as a HIP participant then you should enter the amount of HIP eligible fruits and vegetables purchased.

Step 5: After you enter the HIP amount, the "HIP customer enter PIN" screen will appear to finish transaction.

This is the new "HIP Purchase" screen.



This is the new "HIP Customer Enter PIN" screen.



Reading the HIP receipt

For HIP participants, the receipt will display a "SNAP Balance Summary" and a "HIP Balance Summary."

The "HIP Balance Summary" shows how much incentive the participant has earned in this transaction and earned for the total month.

The "SNAP Balance Summary" shows the beginning and remaining balance in their SNAP account as it always has.

EDDIE'S BODEGA	
1230 Main ST	
Springfield, MA 01105	
Ph: 617-308-5817	
Term# 1000001	11/01/11
Clerk: 2004	10:46:55 am
Food Stamp Purchase	
Card Num: xxxxxxxxxxxx6394	
Settlement Date: 11/11	
HIP Balance Summary:	
HIP Incentive Earned this transaction:	1.35
HIP Incentive Earned month to date:	1.35
SNAP Balance Summary:	
FS Begin Bal:	300.00
FS Purchase:	-10.50
HIP Earned:	1.35
FS End Bal:	290.85
Cash Balance	0.00
Results:	Approved
Auth #:	869927
Trace #:	000064-000088371869927
DISPENSE GOODS	
V4.00 033 064 000 080 001 080 006 080	

HIP participants have been instructed to identify themselves to store cashiers. They may tell you they are a HIP participant or show you their HIP/EBT card sleeve. In most cases, participants will assist in separating the HIP target foods they are buying, as they currently do for SNAP.

NEED MORE INFORMATION ABOUT HIP?

DTA HIP CALL LINE 1-888-987-4487

HAVE TECHNICAL QUESTIONS ABOUT YOUR EBT MACHINE?

ACS RETAILER CUSTOMER SERVICE LINE 1-866-891-7897

